



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

STANDARDS COMMITTEE

24 SEPTEMBER 2021

**PUBLIC SERVICES OMBUDSMAN FOR WALES – CODE OF CONDUCT CASEBOOK
REPORT OF THE MONITORING OFFICER**

1. PURPOSE OF REPORT

To receive the Ombudsman's Code of Conduct Casebook (Issue 24) produced by the Public Services Ombudsman for Wales.

2. RECOMMENDATION

- 2.1 To note and consider the contents of the Ombudsman's Code of Conduct Casebook (Issue 24) published by the Public Services Ombudsman for Wales.

3. BACKGROUND

- 3.1 The Public Services Ombudsman for Wales produces quarterly Code of Conduct casebooks.
- 3.2 Issue 24 of the Code of Conduct Casebook, covers the period January - December 2020, and is attached as Appendix 1 to the report.
- 3.3 Members should note that the Casebooks are able to be accessed via the Ombudsman's Website and the following link:

[Code of Conduct Casebooks](#)

LOCAL GOVERNMENT ACT 1972
AS AMENDED BY
THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985
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REPORT OF MONITORING OFFICER

BACKGROUND PAPERS

Freestanding Matter

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